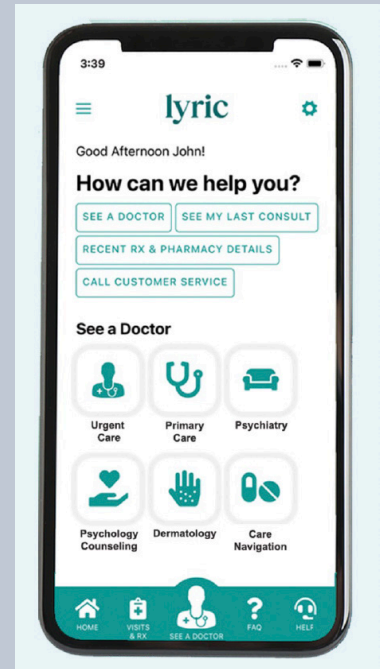


LYRIC TELEHEALTH

VIRTUAL MEDICAL AND BEHAVIORAL TELEHEALTH

CONCIERGE TELEHEALTH TO TREAT:

- Cold and flu
- Urinary tract infections
- Sinus infections
- Rashes
- Pink Eye
- Ear infection
- Anxiety or depression
- Asthma
- Nausea
- Prescriptions and refills
- Sore throat
- Allergies
- Preventive care and screenings



Lyric is a virtual-first healthcare platform built to streamline access, reduce friction, and drive meaningful claims cost reduction by guiding members to the right care, when and how they need it. By combining an integrated suite of virtual care services with 24/7 care navigation, Lyric delivers a seamless, connected healthcare experience from first touch to resolution.

- Doctors and therapists at your fingertips
- Treatment for preventive, urgent or ongoing care needs
- Prescriptions and refills sent to your local pharmacy
- Easy appointment scheduling, at times that work for you
- 24/7 Care Team Support

Lyric delivers a comprehensive virtual-first care experience that replaces fragmented point solutions with a single, connected platform. From primary and urgent care to behavioral health, men's and women's health, musculoskeletal care, and chronic condition management, Lyric expands access to high-quality care while supporting smarter utilization.

Our nationwide network of licensed physicians, pediatricians, dermatologists, psychiatrists, and therapists delivers personalized care for a wide range of medical and mental health needs. With an average of over 10 years of professional experience, our providers are highly skilled and knowledgeable.

Our clinical team is dedicated to providing compassionate, friendly, and expert care, connecting with patients through phone or video for a seamless and supportive healthcare experience.

You can connect with a doctor in as little as 15 minutes, but you can also schedule an appointment at a time in the future.

Get virtual first care when you need it most! Lyric can provide the following services to treat medical and behavioral telehealth needs including:

- **Urgent Care:** 24/7 on-demand access to licensed physicians to help with non-emergency needs. Things can happen at the most inconvenient times, so we make ourselves available and convenient. Before you know it, you'll be as good as new — even better because of our high-quality team of urgent care physicians.
- **Primary Care:** Get ongoing, personalized care from a provider committed to your complete health. The confidence of an established relationship with your virtual primary care physician will surely alleviate stress. This is one of many ways we place your health of utmost importance.
- **Mental Health:** Visit with a caring mental health professional for depression, anxiety, or other concerns. Once overlooked, mental health is now front and center, exactly where it belongs. With our caring mental healthcare professionals, you will feel your absolute best.
- **Dermatology:** Get a treatment plan for acne, eczema, or other conditions. Virtual dermatology is a lifesaver, especially if you have an irritating skin condition and don't have the time to address it. Our dermatologists are well versed and have seen everything from A to Z; most common issues get addressed within minutes.
- **Care Navigation:** Dedicated CARE team to guide members to their entire healthcare journey.
- **Virtual MSK:** Physical therapists deliver care plans proven to prevent injuries and guide members to pain relief.
- **Labs:** Leveraging data to determine potential risk factors in order to manage special conditions.
- **GLP-1 Weight Loss Program:** GLP-1 Weight Loss Medications-Guided step therapy program for lasting weight loss